Terms and Conditions

VSSEC makes every attempt to provide a rich learning environment for students. It also enables access to equipment not available in schools. To assist in maintaining this service to students and teachers, we ask that the following terms and conditions be respected.

- All invoices must be paid in full within 30 days of receipt
- Deposits are non-refundable
- Schools will be invoiced as per their original booking unless changes are communicated in writing at least 24 hours prior to the program.
- Pertinent student medical information is to be received prior to attending any Programs, or submitted to reception on the day.
- If wheelchair access is required, schools are asked to specify on the student information sheet.
- Schools will be liable for any damage caused by their students to equipment or furniture
- Students are not permitted to leave the centre during the day of the program.
- As there are often multiple groups using the space centre, schools arriving late will have their first session shortened accordingly.
- No mobile phones or music players are permitted
- Students must be supervised at all times. At least two teachers must attend programs in which students are split into two groups (Mission to Mars and Expedition to the MARS Base).
- For Primary combination programs, (max x2 classes per day, 50-55 students), we require
  - minimum 3 teachers/teacher’s aide
  - maximum 4 teachers/teacher’s aide
  VSSEC welcomes parents helpers, but space constraints necessitate limiting these to no more than two per day (at no cost)
- Students and teachers must wear closed footwear.
- VSSEC reserves the right to amalgamate groups. Should this occur, schools will be notified prior to the program